

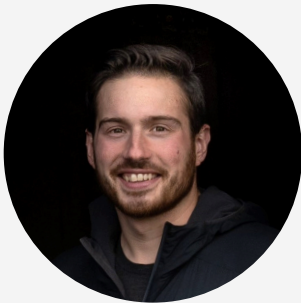
Restorative Support Services at UNBC

Referral Process to Connect Students with the Restorative Relations & Student Supports Department

In scenarios involving **concerns** for a student, students identified as experiencing **distress**, and students navigating **non-academic misconduct**, referrals can be sent to ConnectU@unbc.ca or **250-960-6435**. These referrals will then be directed to a member of the Restorative Relations & Student Supports Department.

UNBC Staff Member

Description of Scope



Brad Deveau | Restorative Relations & Student Supports Coordinator

Primary case coordinator regarding referrals to the Restorative Relations & Student Supports (RR&SS) Department.

Areas of focus include:

- Acting as a student support
- Liaison between UNBC student services to organize wrap-around support
- Informal mediation
- Circle facilitation
- Conduct related conversations
- Navigating reports of behavioural/well-being concerns
- Crisis de-escalation

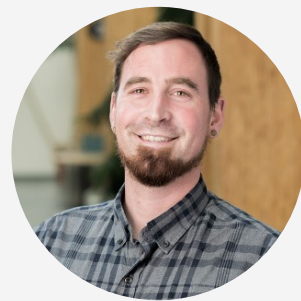


Fiona Mo | Manager, Residence & Restorative Relations

Secondary contact when referrals fall outside the scope of the Restorative Relations & Student Supports Coordinator.

Areas of focus include:

- Formal investigations
- Formal conduct outcomes
- Supports the Restorative Relations & Student Supports Coordinator when situation require escalation



Justin Foster | Director Student Success

Supports the RR&SS Department.

Areas of focus include:

- Formal investigations
- Formal conduct outcomes
- Manages student appeals



REFERRAL PROCESS

STEP 1: REFERRAL VIA



CONNECTU@UNBC.CA



250-960-6435

The Restorative Relations & Student Supports Department receives a referral from you. To ensure a positive experience for a student, we encourage having a conversation about this resource prior to making a referral, if appropriate. Please include the student's name, student number, email, and phone number (if available). Also, include a brief write-up of the concern.

STEP 2: INTERNAL PROCESS

RESTORATIVE RELATIONS & STUDENT SUPPORTS DEPARTMENT

In many situations, referrals will be handled internally. Restorative processes are explored initially. In the event additional resources are needed we collaborate closely with the areas below.

STEP 3: ADDITIONAL RESOURCES

UNBC SUPPORT SERVICES

- First Nations Centre
- Counselling Services
- UNBC Medical Clinic
- Academic Advising
- Academic Success Centre
- Access Resource Centre
- Office of the Registrar
- Security

STUDENT SUPPORTS TEAM

The Student Supports Team consists of UNBC staff who act as an interdisciplinary consultative body. The SST aims to reduce silos and streamline student support by actively collaborating with resources and the student for their unique situations.

RESPONSE & SUPPORT TEAM

The Response and Support Team (RST) consists of highly trained University staff to address concerns related to breaches of UNBC policies and procedures. This team performs investigations, supports survivors of sexual violence and misconduct, evaluates risk, and coordinates prevention strategies.